



# Your Resources - Your Success.

## Thank you for choosing Hitachi Vantara as your trusted partner.

To help you drive powerful outcomes, we want to set you on the path to success right away. Use this guide to help you navigate the resources available to you – and take your first step.

### New to Hitachi Vantara?

Welcome to the Hitachi family. We are committed to helping you recognize the full potential of your data. The Hitachi Vantara Support site is your destination for online support and service. At support.hitachivantara.com you can connect to a range of information, tools and resources:

- Check your personalized dashboard.
- Manage your product and site information.
- View product alerts and security fixes.
- Download software updates.
- Get answers to common questions through our Knowledge system.
- Create and track support cases.
- View product documentation.
- Browse and register for training and certification at the Learning Center.
- Monitor your system health and metrics with Hitachi Ops Center Clear Sight (powered by Hitachi Remote Ops).

### Have a Support website question?

Contact us at [support.connect@hitachivantara.com](mailto:support.connect@hitachivantara.com)

### Your First Step

To reach a world of exclusive resources available to you, your most important step is to register with Hitachi Vantara on the Support website. All you'll need is your Customer or Partner company email address and one of your Hitachi product serial numbers.

- 1** Go to [support.hitachivantara.com](https://support.hitachivantara.com)
- 2** Click **Register**.
- 3** Follow the prompts to enter your information.
- 4** Check your email and click the activation link.
- 5** Enter your password to access the Support website.

### New to Hitachi Vantara's Support Site?

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