

Service Profile

Hitachi Vantara's Operations Management Services

Drive Stability and Confidence

Empowering IT Excellence and Opening Up Greater Capacity for Your Team

In the ever-evolving landscape of IT operations, managing and safeguarding critical data while ensuring seamless performance is paramount. Hitachi Vantara's Operations Management Services offer a comprehensive suite of solutions designed to address these challenges, enabling organizations to achieve operational excellence and data resilience.

Foster Heightened Innovation, Efficiency, and a Competitive Edge

Often, up to 80% of the IT budget is designated for maintaining and operating existing systems. Additionally, IT personnel must continuously adapt to the dynamic landscape of business demands by pioneering innovative IT services.

By outsourcing labor-intensive routine administrative tasks to a reliable service provider, your IT team gains the bandwidth to concentrate on strategic initiatives such as fortifying cybersecurity measures or spearheading novel IT services tailored to evolving business requirements. This redirection of focus not only fosters heightened innovation, efficiency, and a competitive edge in the market but also enhances IT agility in responding to ongoing business fluctuations.

Management Services That Uniquely Meet Your Specific Needs

Efficiency and Resilience: Hitachi Vantara's Operations Management Services enhance operational efficiency and resilience by optimizing IT operations, minimizing downtime, and ensuring seamless performance.

Expertise and Support: With access to a team of seasoned professionals, organizations can leverage expert guidance and support to navigate complex IT challenges, address skill shortages, and achieve your operational goals.

Scalability and Flexibility: Hitachi Vantara's services are designed to scale with the evolving needs of your organization, providing flexibility and agility to adapt to changing business requirements and market conditions.

Business Continuity: With reliable backup and recovery services and disaster recovery planning, Hitachi Vantara helps organizations maintain business continuity and recover quickly from unforeseen incidents, minimizing disruption and ensuring uninterrupted operations.



Hitachi Vantara's Operations Management Services

Customizable and Flexible for Any Operational Requirement

Operational Residency: Unlock unparalleled potential and transform your operations by tapping into a reservoir of skilled experts. Our services are designed to elevate your resources and bridge skills and capability gaps, ensuring your organization operates at its highest potential. With Operational Residence, you'll experience an empowered IT environment like never before.

Our dedicated experts provide comprehensive solutions that optimize efficiency, enhance productivity, and drive success. Allow us to be your steadfast support, seamlessly aiding you in both strategic IT projects and everyday operations, including expert management of Block, File, and Object Storage administration, as well as backup specialist duties.

Elevate Backup & Recovery with premium support for seamless operations

Backup and Recovery Operational Services: By entrusting us with your day-to-day backup operations, your team can focus on core business activities while we manage data protection intricacies and backup scheduling and provide round-the-clock monitoring and alert management with timely issue resolution to minimize downtime.

Additionally, we can assist in meeting industry-specific compliance standards, offer operational support, and modernize your backup and recovery solution if desired while staying abreast of the latest backup technologies and integrating advanced security features like ransomware protection. Leveraging our disaster recovery planning

expertise and hybrid cloud capabilities, we ensure seamless integration with your infrastructure for scalability and robust disaster recovery options, all backed by reliable Service Level Agreements (SLAs).

Information Technology Infrastructure Library (ITIL)

framework: Hitachi Vantara Global Services leverage the ITIL framework, encapsulating a suite of best practices for IT service management. These practices span various domains, including incident management, change management, problem management, service desk operations, service level management, and beyond. By applying these methodologies, we streamline IT service delivery, boost efficiency, and align IT operations closely with overarching business objectives.

Operations Management Services

Operations management services from Hitachi Vantara provide seasoned expertise with proven processes, best practices, and governance to ensure service-driven outcomes for your infrastructure operations. Contact one of our knowledgeable representatives today to learn more and get started.

About Hitachi Vantara

Hitachi Vantara is transforming the way data fuels innovation. A wholly owned subsidiary of Hitachi Ltd., we're the data foundation the world's leading innovators rely on. Through data storage, infrastructure systems, cloud management and digital expertise, we build the foundation for sustainable business growth.

Learn more about how Hitachi Vantara Professional Services can help your business.

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